

## TERMS & CONDITIONS OF SELECT CITYWALK REWARDS PROGRAM

1. Select CITYWALK Rewards Program ("SCW-RP") is a loyalty scheme coordinated and managed by Select Infrastructure Pvt. Ltd. ("SIPL / SCW Management") for the shoppers of Select CITYWALK, wherein a person will get gift voucher/discount voucher, as per the applicable scheme, of participant brands at Select CITYWALK upon shopping from the participant brands at Select CITYWALK. Participant brands shall mean the brands operating its retail business within Select CITYWALK and participating in SCW-RP.
2. To enroll for the Membership in the SCW-RP, the shopper of Select CITYWALK may contact Rewards Desk of Select CITYWALK, he/she needs to fill enrollment form with all details and may sign up in the SCW-RP. When the shopper signs up for this Program, he/she will receive a confirmation SMS on his/her mobile, provided by the respective shopper in the SCW-RP enrollment form. By filling up the SCW-RP enrollment form, the SCW-RP Member ("Member") agrees and confirms his/her acceptance on the terms and conditions of the SCW-RP.
3. In this Program, the Member will earn a specific percentage of purchase value, as per the scheme to be applicable from time to time, paid in cash/ through card by him/her in the participant store at Select CITYWALK, as reward points. The Member shall visit the Rewards Desk or any designated place at Select CITYWALK and will provide Registered Mobile Number to the authorized representative of SIPL, while presenting the invoice(s) in order to earn points. The Member shall:
  - a. Present the Invoice/bill within 45 days from the date of purchase for SCW-RP.
  - b. Present the ORIGINAL bill, generated from the Point of Sale at participant shop, which is mandatory. The bill, procured from any other source such as, print-out of E-bill, forwarded on E-mail ID of customer, Credit Note, Duplicate Bill, Bill Copy, Photocopy of bill, etc. will NOT be accepted under this program.
  - c. In case, Exchange or Credit Note is mentioned on the invoice at the 'Mode of payment', both the current & old invoices are required to claim reward points.
  - d. Ensure that actual buyer can only avail the points against the bill.
  - e. Be personally liable for any and all costs, taxes, charges, claims or liabilities of whatever nature arising from this Membership.
4. Non-Participating brands are displayed at rewards desk. These Non-Participating brands will not be included for point's calculation along with the bills of Kiosks, temporary stores, Flea Markets & other promotional shops & set ups.
5. The reward points cannot be carried forward in total and they need to be redeemed up to the lowest denomination of vouchers present and after which the remaining points may be carried forward in account of the shopper at the discretion of SCW-RP. The earned reward points cannot, under any circumstances, be ceded, bequeathed or transferred. The earned reward points have no monetary value and under no circumstances can they be converted into cash. SIPL reserves the right to deduct any points from the SCW-RP account without notifying the Member in the event of:
  - a. Any point suspected to be fraudulently recorded;
  - b. Any point recorded in error;
  - c. Any point relating to a transaction which is cancelled.
6. The Member may redeem the reward points against the gift/discount vouchers of the Participant stores, redeemable at participant stores in Select CITYWALK, equivalent to the reward points and/or as intimated from time to time by SIPL under SCW-RP. The minimum limit of redeemable points is the lowest denomination of voucher available at Rewards Desk at that time. The Member may redeem the reward points by signing the Rewards Redemption Form. On redemption, the redeemed points would automatically be subtracted from the total reward points in the SCW-RP account. The reward points once redeemed cannot be cancelled or withdrawn or changed. If the Member does not have a sufficient number of points for redemption, the request for redemption will be cancelled.
7. The rewards points will be calculated on the actual payment (through Cash / Credit / Debit card / Cheque) made by the customer at the participating store. Any payment/adjustment through Gift Cards/ Vouchers, Promotional Discounts, Redemption of Points, etc. in a purchase will not be considered for calculating the reward points on the purchase.
8. Upon redemption of the reward points into gift/discount vouchers, the terms and conditions of the respective voucher shall be applicable and in the event of lost, misuse, expiry and/or damage of the voucher, the new and/or duplicate voucher will not be issued by SIPL. It is advisable to the Member to check the validity and other conditions of the gift/discount vouchers before taking the vouchers. Issued or Expired vouchers will not be replaced or exchanged by SIPL.
9. Two promotional schemes/vouchers will not be clubbed together.
10. The promotional offer has a validity period.
11. If the registered mobile number of member is changed or lost, the member is advised to visit SCW-RP desk in Select CITYWALK for the amendment in his/her mobile number. The old registered mobile no. (loyalty number) has to be deactivated in records & the new number needs to be registered as fresh enrolment (as in point 1 above). The points of the old account will lapse, after providing vouchers to the lowest denomination. No point would be carried forward to the new A/C.
12. The Member shall be solely responsible for loss, theft or unauthorized use of points. SIPL will not be responsible for any misuse of reward points, whatever it may be, in the SCW-RP account of Member by any third party.
13. The points to be given for the maximum of Rs. 1,00,000/- of the bill value as per the applicable percentage per member.
14. Special schemes, as may be implemented by the SCW Management, will be separate and terms and conditions of the respective special scheme will be considered separately.
15. SIPL, at its sole discretion, reserves the right to cancel or revoke any membership, whenever it has reason to believe that mal-practiced/illegal or other activity happened/occurred with the said membership. In such situation, all reward points of the said membership account will be forfeited and cancelled.
16. By participating in this Program, a Member consents and grants a right to SIPL to retain any information provided by the Member, including details of purchases made and the use by SIPL of any information for research and any other purposes.
17. SIPL reserves the right to discontinue, cancel or terminate the SCW-RP Program and/or merged with any other such nature of Program at any time without assigning any reason and without giving any prior notice. The Member's right to avail the facilities under this SCW-RP will cease on the date the SCW-RP is discontinued / terminated / merged with other Program.
18. Dispersal of number of Gift/Discount Vouchers (including availability of participant brands voucher for selection) is at the sole discretion of the SCW Management, as per the availability of the stock and other aspects in this regard.
19. SIPL reserves the right to add, modify, delete or otherwise change these terms and conditions or any rules, schemes related to the SCW-RP at its sole discretion, with or without notice.
20. Computation of the points by SIPL shall be final, conclusive and binding on the Member and will not be liable to be disputed or questioned.
21. All disputes, if any, arising out of or in connection, with or as a result of this SCW-RP Program, shall be amicably resolved by both parties and decision of the Operation Head of Select CITYWALK shall be final and binding. The SCW-RP Program is subject to the jurisdiction of the competent courts/tribunals at New Delhi alone.

\*T&C are subject to change

Member Signature \_\_\_\_\_