

POLICY

To create a unique shopping experience through excellence & continual improvement approach thereby striving to achieve customer delight and creating a responsible socio-economic environment.

Select CITYWALK, is committed to achieve Multi-Stakeholders Requirements

We shall strive to achieve operational excellence by framing, reviewing and continually improving on Qualitative, Energy Efficiency, Environmental, and Health & Safety performance by:

- 1. Complying and endeavor to exceed all applicable national legislations, guidelines, code of practices and all other requirements applicable to our **operations**, health and **safety, environmental** & Energy aspects in letter and in spirit.
- 2. Ensuring **best in class shopping experience**, safe and secure facilities at Select CITYWALK to meet expectations of our Multi Stakeholders.
- 3. Providing **niche platform to new and/or recognized National & International brands** to showcase their unique products & services to consumers.
- 4. To ensure **RESPECT** for dignity of human life. Further ensuring **safe and healthy environment** and achieving an **injury-free and illness-free** center by eliminating hazards and reducing OH&S risks.
- 5. Promoting waste avoidance & reduction, recycling and reusing waste and finally disposal of inevitable waste by following environment-friendly processes. Further, reducing and controlling all types of wastages/losses, pollutants, optimizing resource utilization; initiating energy and water conservation measures and increasing use of green energy thereby reducing carbon footprints.
- 6. Creating an atmosphere of IMS System awareness for **Quality, EHS** & Energy by providing adequate resources, training, educating and ensuring participation and consultation of our employees, contracted personnel and other **interested parties**.
- 7. Ensuring that **Qualitative**, EHS, and Energy criteria and objectives are framed, monitored, measured analyzed and continually improved in all our processes.
- 8. Taking measures in Energy Management System by being proactive, innovative, cost effective for procurement of energy and sourcing energy-efficient product & services.

The management and colleagues of Select CITYWALK are committed to implement the policy & maintain Policy by setting new best industry practices.

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Yogeshwar Sharma
Executive Director & CEO
15th December 2020